

who we are

"I learnt how to fly planes before I could drive a car. Flying is as much the love of my life as it is in my genes. My love of planes is only rivalled by my passion for people. Nothing excites me more than igniting someone's energy in their work, better yet, if that work is something they love doing and directs their energy in aligning their strengths and core competencies with their output."

The Making Teams Work approach involves assembling, assessing and streamlining teams; finding common purpose; providing direction and drive, structure and cohesion, passion and productivity. Christen brings with her not only a new perspective but an infectious liveliness and refreshing clarity that will help focus any executive team in achieving their vision and goals.



Christen Killick flew as a commercial pilot for almost two decades and now applies the Communication skills and principles she gained during her career in commercial aviation to human capital management at executive level through Making Teams Work.

She has helped a variety of organisations refocus their processes and systems for efficiency, effectiveness, and growth.

Her approach to leadership development is to position her services as a catalyst for change and managing its effects. At Making Teams Work, change is viewed positively and has the potential to transition an organisation from good to great!

a new look at strategy and communication

Communication & Culture

The foundation for everything you do as an individual; as a small business; as a large corporate ...as a brand!

Defining and actioning this process can be exceptionally difficult, if not impossible, to do from the inside of your business where different mindsets and agendas exist. Allow Making Teams Work to guide and facilitate this process for you.

Taking its foundation from the principles and tools Aviation uses to pull their flight crews together, Making Teams Work helps you to:

- Align practises with principles – energising your team to achieve your strategy
- Invest time in conceptualising the greater purpose of your business and creating a foundation for stability
- Engage your team in finding their commonalities
- Encourage different groups to work together for their shared goals
- Help people see the links among their talents, their actions, their mission, and the success of the larger group or business
- Give voice to your beliefs and take action on your values
- Change the mindset of those who think in terms of “us” and “them”
- Break down silos that prevent shared knowledge across industry, functional, and hierarchical divisions within or between businesses (When people believe in what they are doing and feel like they are part of something bigger, commitment to achievement is enhanced)
- Reduce stress by reducing conflict and friction
- Increase the strength of a group in its ability to respectfully bring a variety of ideas to the table
- Stimulate personal and group excellence – taking something strong and making it superb

